

Education Interpreter II, Volunteer Training Emphasis

Grade: 3

Reports to: Visitor Engagement Training Manager
Job Status: Non-Exempt, Part-Time

Department: Education
Approval Date: September 2017

Job Summary:

This position is designed to be an ambassador for the Aquarium through a variety of on-site and off-site educational programs. Duties include leading curriculum based programs, participating in offsite outreaches, supporting daily education and interpretive programs, and engaging with guests.

In addition to responsibilities listed above, this position will have a focus on the training and program coordinator for volunteer docents in the Education department. This will include leading daily briefings and coaching our diverse team of volunteers.

Essential Functions:

- Adhere to the South Carolina Aquarium Policies.
- Provide an exceptional visitor experience for all guests.
- Engage guests through daily shows, guided tours, and gallery interpretation.
- Implement K-12 school programs for groups of visiting students.
- Participate in outreach programs.
- Assist in member and community programs.
- Plan, develop, and evaluate interpretive programming.
- SCA 1st Responder
- Other duties as required.

Knowledge, Skills and Abilities:

- Outstanding interpretive skills.
- Ability to work with audiences of all ages.
- Must be able to give interpretive talks to groups of 10-200 people.
- Skills needed to combine creativity, enthusiasm, and exemplary teaching methods to engage visitors in science related activities.
- Excellent interpersonal communication skills, both written and verbal.
- Must be a team player and self-motivated.
- Ability to maintain a sense of humor.
- Must be able to handle live animals.
- Professional image required.
- Must have a working knowledge of Aquarium exhibits and animals.
- Ability to work weekends and evenings required.

Education and Experience Required:

- Bachelor's Degree in science, interpretation, education or related field.
- Minimum of three years of combined education and experience in interpretive field.

Licenses and Certifications Required:

- Valid Driver's License
- First Aid, CPR, AED Training

Physical Requirements:

Often standing, carrying up to 50 lb and driving, sitting; average walking, bending, stooping, crouching, climbing ladders, kneeling, balancing, pushing and pulling, crawling, computer and phone tasks.

Working Conditions:

Often normal office environment, public contact, rotating shifts, weekends and required to wear a radio; outdoor work required.

The above statements are intended to describe the general nature and level of work performed by people assigned to this classification. They are not construed to be an exhaustive list of all job duties performed by the personnel classified.

The Aquarium is an "at-will" employer, and as such, employment with the Aquarium is not for a fixed term, or definite period and may be terminated at the will of either party, with or without cause, and without prior notice.

The Aquarium is a drug-free and alcohol-free employer. Drug and background screenings are administered for all positions.